

### Client Portal Sign Off (Consumer) Guide For Sign off on Provider Time Entries Version 1.3

## **OR PTC DCI Web Portal**

The OR PTC DCI web portal is used to sign off on Provider time.

This guide provides step by step instructions on how to sign off on your Provider's time entries.

From a desktop, laptop computer or smart device, navigate to:

#### https://orptc.dcisoftware.com/

To log onto the web portal, enter your username and password provided to you by the Agency. If you don't know your username and password, you can call the DCI Help Desk at: 1-855-565-0155 or contact your Local Office.

Sign	In
Username	
Remember me Sign	Forgot your password?



## **OR PTC DCI Dashboard**

- 1. The dashboard is your homepage.
- Entries Requiring Sign Off is the tab you click to sign off on Provider time entries.
- This view shows all the hours your Provider(s) worked during the week.
   You can choose the arrows to look at different weeks.
- This is your settings tab. You can click on the drop-down to change language. Click on the person icon or your username to change password, PIN and other settings.

HOM							🖂 Help	consumer.su	s 🛓 English 🗸			
DASHBOARD	Home > Dashbo	bard										
ENTRIES REQUIRING SIGN	Consumer Sus	sannah	Se	earch Re	set							
INTRIES	Consumer Su	Consumer Susannah ← 02/21/2021 - 02/27/2021 →										
				T	otal Hours Per V	Veek						
		Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday				
	Employees	02/21/2021	02/22/2021	02/23/2021	02/24/2021	02/25/2021	02/26/2021	02/27/2021	Weekly Total			
	Provider Susannah	0.00	0.00	1.05	0.00	0.00	0.00	0.00	1.05			
	Provider Susannah 3	9.00	0.27	4.67	0.00	0.00	0.00	0.00	13.94			
	Provider Susannah 4	0.00	1.00	0.00	1.42	0.00	0.00	0.00	2.42			
	Total	9.00	1.27	5.72	1.42	0.00	0.00	0.00	17.41			



# **Entries Requiring Sign Off**

- Click Entries Requiring Sign Off tab to display all the Provider time entries that need to be signed off on.
- These buttons allow you to
   "select all", "sign off" or "reject"
   your Provider(s) time.
- This is where you can see each shift the Provider(s) worked.

		HOME									C	Help 🕻	consumer	.sus	Lenglish v
	DASHBOARD		Home	<u>e</u> > Entr	ies Requiring S	ign Off									
1	ENTRIES REQUIRING S		Ent	tries	Requir	ng Sig	gn Off								
	ENTRIES	RIES From (MM/DD/YYYY)				To (MM/DD/YYYY)					e Code				
	Type Employee				Select Unit			~							
													Reset		Search
		2	Sele	ect All	Sign Off R	eject							Sho	wing 5	Export
				ld 🔻	Service Date	Туре	Employee	Service Code	Start Time	End Time	EVV Locations	Units	Status	EVV	Action
		2		<u>1057</u>	Mar 17, 2021	Punch	Provider Susannah	Hourly AD L/IADL-1	11:22 AM	12:22 PM	Clock In: Clock Out:	1.00	Pending	No	SR
	5	2		<u>936</u>	Oct 25, 2020	Punch	Provider Susannah	Hourly AD L/IADL-OP I-1	01:00 PM	05:25 PM	Clock In: Clock Out:	4.42	Pending	No	SR
				<u>934</u>	Feb 23, 2021	Punch	Provider Susannah	Hourly AD L/IADL-OP l-1	02:58 PM	03:00 PM	Clock In: Clock Out:	0.03	Pending	No	SR



## Sign Off On All Provider(s) Time Entry at Once

You have the option to review and sign off on all time entries at once. This process allows you to select all time entries waiting for Sign Off and either sign off or reject all or a group of entries.

- 1. Click the blue "Select All" button.
- Click the green "Sign Off" button to sign off on all Provider(s) time entries.
- All time entries are now checked in the left column.

Note – the red "Reject" button rejects all time entries. The Provider will have to reenter their time.

ENTRIES REQUIRING SIGN OFF	Entries	s Requiri	ng Sig	gn Off				
ENTRIES	From (N	/IM/DD/YYYY)		To (MM/DD				
	Type Er	nployee		Select Unit		~		
1	Select All	Sign Off R	eject					
	ld 🖣	Service Date	Туре	Employee	Service Code	Start Time	End Time	EVV Locations
3	✓ <u>1057</u>	Mar 17, 2021	Punch	Provider Susannah	Hourly AD L/IADL-1	11:22 AM	12:22 PM	Clock ln: Clock Out:
	✓ <u>936</u>	Oct 25, 2020	Punch	Provider Susannah	Hourly AD L/IADL-OP I-1	01:00 PM	05:25 PM	Clock In: Clock Out:



## Finish Sign Off On All Provider(s) Time Entries at Once

- Click "Yes" to finish signing off on all the Provider(s) time entries.
- All Provider(s)
   time entries are
   now signed off
   on.

e > Entri	es Requiring S	ign Off								
tries	Requiri	ng Sig	gn Off							
From (MI	M/DD/YYYY)		_	Alert			×	T	ype Service C	Code
<sup>-</sup> ype Emj	ployee		Are you sure you	u want to Sigi	n Off - <b>5</b> Pu	nches?	1	<b>~</b> ]		_
					No	Ye	s			F
ct All	Sign Off R	eject								
Id 🔻	Service Date	Туре	Employee	Service Code	Start Time	End Time	EVV Loca	ations	Units	Statı



## Sign Off on One Provider Time Entry at a Time

You have the option to review each time entry and sign off one at a time if you would like.

- Click the box next to the Provider's time entry you want to approve. Review this time entry.
- Click the "S" button to sign off on the approved time entry.

Note – click the red "R" button to reject the time entry if the time entry is wrong and the Provider needs to fix it.





## Finish Sign Off on One Provider Time Entry at a Time

 Click Yes to finish signing off on the Provider(s) time entry.

> Note: If you sign off on one time entry at a time, you may have more Provider time entries to sign off on using the same method.

Requir	ing Sign Off	
(DD/YYYY)	Alert	Т
oyee	Are you sure you want to Sign Off - <b>1</b> Punch?	~
	No Yes	
ign Off	Reject	