



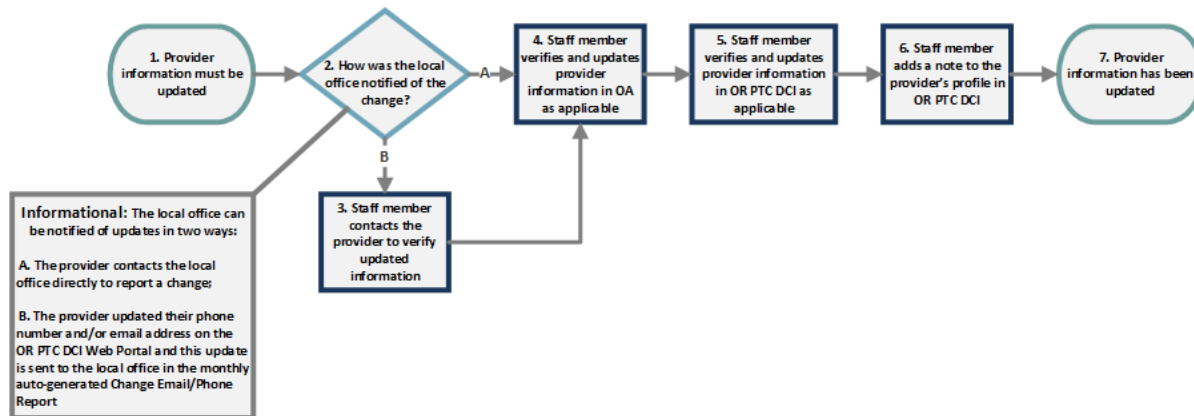
# Business Process - Update Provider Information



## 2.2 Update Provider Information

PTC.Oregon.Gov





**Legend**

CER = Consumer Employer Representative  
CM = Case Manager  
MF = Mainframe (DHR)  
OA = Oregon Access  
VS = Voucher Specialist

START / END   PROCESS STEP   SUB-PROC.   DECISION   REF   STEP WITH DOCUMENT

**Note this process outlines process steps as they directly relate to and impact OR PTC DCI. If you have any questions regarding accompanying local office processes or procedures, please refer to your local office leadership, the CEP Manual, or Staff Tools page.**

## Links + Resources

### Contact:

[PTC Support Team Email](#)

### Learning Materials:

[Profile Management Guide](#)

[User Settings Guide](#)

[Report Guide](#)

[Adding a Note to a Provider's Profile QRG](#)

### General Resources:

[PTC Staff Tools Page](#)

[CEP Manual](#)

## Related articles

- [Business Process - Entries Claimed After 365 Days](#)
- [Business Process - Over and Underpayments](#)
- [Business Process - Correct Entry Mistake](#)
- [Business Process - Managing User Profiles - Unlock a Profile](#)
- [Business Process - Managing Staff Profiles](#)