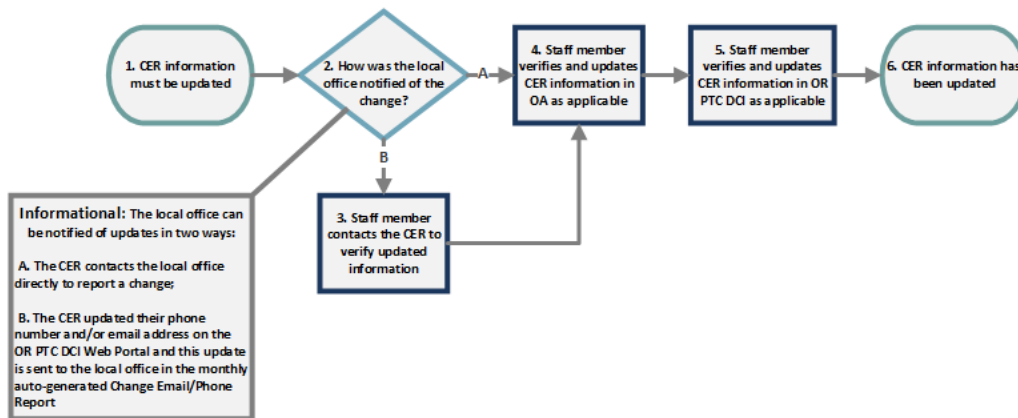


Business Process - Update Consumer Employer Representative Information



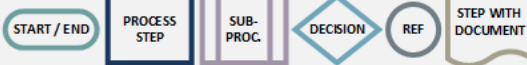
4.2 Update Consumer Employer Rep Information

PTC.Oregon.Gov



Legend

CER = Consumer Employer Representative
CM = Case Manager
MF = Mainframe (DHR)
OA = Oregon Access
VS = Voucher Specialist



Note this process outlines process steps as they directly relate to and impact OR PTC DCI. If you have any questions regarding accompanying local office processes or procedures, please refer to your local office leadership, the CEP Manual, or Staff Tools page.

Links + Resources

Contact:

[PTC Support Team Email](#)

Learning Materials:

[Profile Management Guide](#)

[User Settings Guide](#)

[Report Guide](#)

General Resources:

[PTC Staff Tools Page](#)

[CEP Manual](#)

Related articles

- [Business Process - Entries Claimed After 365 Days](#)
- [Business Process - Over and Underpayments](#)

- [Business Process - Correct Entry Mistake](#)
- [Business Process - Managing User Profiles - Unlock a Profile](#)
- [Business Process - Managing Staff Profiles](#)