

What is the difference between Service Provider (SP) mode and Fiscal Intermediary (FI) mode?

DCI is designed to accommodate both Service Providers and Fiscal Intermediaries through two modes, commonly referred to as SP mode and FI mode. Each organization will use the mode that best fits the needs of its company. If an organization runs both a service provider and fiscal intermediary, it may have two instances of DCI. In the DCI Help Center, all articles are applicable for both modes, except the articles listed under Fiscal Intermediary - FI Mode.

Service Provider

- Service Providers receive funding (public or private funds) to provide direct care services
 - Examples of services provided by a service provider are residential (24-hour care), vocational, respite, in-home care, day program, professional parent or foster, etc.
- Service Providers employ, manage, and pay the care providers.
- Service Providers bill the funding source for reimbursement-based services provided
- Service Providers may pay their employees at a different rate than the bill rate for services provided

Fiscal Intermediaries

- Fiscal Intermediaries facilitate the billing and payroll for individuals (or their guardians) who are eligible for services and choose to self-direct their care
 - For example, the individual (or their guardian) receiving services (commonly referred to as a participant), may choose their employer or employees.
 - Participants may be their own employer
 - Employers are responsible for hiring and managing employees and service provisions
- Fiscal Intermediaries are responsible for paying the employees and billing the funding source
- Fiscal Intermediaries bill exactly what they pay the care providers

Key Differences Between SP Mode and FI Mode

Feature	SP Mode	FI Mode
Supervisor Role	Available	Available
Employer Role	Not Available	Available
Service Type	All Service Types Available	All Service Types Available
Ability to select different OT rates based on the relationship between the employee and client	Not Available	Available
Dollar Based Authorizations	Not Available	Available
Overtime Containers	Instance Container	Instance & Client Containers

Supervisor vs Employer Privilege in DCI

- Supervisor
 - Edit employee and client details
 - Add employee and client service accounts
 - Add, edit, approve, reject, and cancel employee punches and client absences and attendance punches.
 - Add notes and attachments
 - Add and modify employee and client schedules
 - Run reports
- Employer
 - Add, edit, approve, reject, and cancel employee punches.

- [Add notes and attachments](#)

Related articles

- [What is the difference between Service Provider \(SP\) mode and Fiscal Intermediary \(FI\) mode?](#)
- [System Set-Up - Admin Guide](#)
- [Employer Profile - Create, View, Edit, or Deactivate - FI Mode Only](#)
- [Mobile App - Employer - Dashboard & Menu Navigation - FI Mode Only](#)
- [Create Other Payment Entries - Employer - FI Mode Only](#)