March 2020 Release Notes

Dear DCI Customer,

"You never know how strong you are, until being strong is the only choice you have." - Bob Marley

The DCI family stands with you in solidarity and support during these trying times. We remain open and dedicated to continuous improvement and service excellence. To learn more about how we'll continue to serve you during the COVID-19/Coronus Virus Pandemic, please click here.

Next Monday the 23rd, DCI continues its spring cleaning effort with our next release. Amongst the many improvements, we addressed:

- EVV verification on the Mobile App when EVV is required

- Increased visibility for Employers over Service Accounts

- Provide a Reject button for Base Employees on Pending Punches including Hourly, Vacation, and Client Transportation

Please note that we will have some scheduled downtime to perform this maintenance. The system will be unavailable to all users during the following time:

- March 23th from 1 am to 3 am PDT (2 hours)

This release will include a new version of the mobile app for both iOS and Android. This release will require an update to your mobile app.

Related articles

- Group Service - Supervisor Guide
- System Set-Up - Admin Guide
- Attestation (*EVV) Workflow for Clients and Guardians
- Electronic Visit Verification (EVV) / Client Attestation Quick Reference
- Client - FOB Attestation (*EVV)