# Mobile App - Client - Picture Attestation (*EVV)

**Description:** In this topic, the user will learn how client attestation pictures are used.

**Role Required:** Client, Guardian

**Permission Required:** N/A

*Why are photos taken for Electronic Visit Verification (EVV)?*

Photos are one method to verify the client is present when the services are rendered. Unlike signatures, pins, and passwords, photos do not require client participation.

*How does DCI use client photos?*

Photos are stored in a secure business cloud. Photos housed within the DCI cloud are only used by our facial recognition technology to verify that the client was present for the employee's visit.

*Are photos stored on employees' cell phones?*

Photos are never stored on employees' cell phones when taking photos using the DCI mobile app.

## Picture EVV

1. The employee clicks **Picture**
2. The DCI mobile app displays an alert stating, "DCI EVV Would Like to Access the Camera". Click **OK** to allow.
3. The employee uses the mobile device to take a picture of the client
4. The employee clicks the checkmark to accept the picture or clicks the X to cancel or the refresh icon to retake it
5. The employee clicks **Confirm** on the alert pop-up to validate the picture

## Related articles

- [Authorizations - Overview](#)
- [Authorization Remaining Balances as Time in the Mobile App](#)
- [Mobile App - Logging into the Mobile App](#)
- [Reimbursement - Client Creates Reimbursement Entry - FI Mode Only](#)
- [What devices, operating systems (OS), and web browsers does DCI support?](#)