Mobile App - Client - Voice Attestation (*EVV) Punch

Description: In this topic, the client will learn how to submit a voice recording for voice attestation (EVV) on mobile app punches.

Role Required: Client, Guardian

Permission Required: N/A

Voice Attestation (EVV)

- 1. The employee clicks Voice
- 2. The DCI mobile app will display an alert stating, "DCI EVV Would Like to Access the Microphone". The employee clicks OK to allow.
- 3. The employee hands the mobile device to the client
- 4. The Voice Verification window opens
- 5. The client or authorized representative clicks the **red button** at the bottom of the page to start the voice recording
- a. A computer voice will recite a phrase for the client or authorized representative to repeat
- 6. Click the **red button** at the bottom of the page again to stop the voice recording
- 7. Click the blue Save text in the upper right-hand corner to validate the voice recording
- 8. Click **Confirm** on the pop-up alert box
- 9. Hand the device back to the employee

Related articles

- Authorizations Overview
- Authorization Remaining Balances as Time in the Mobile App
- Mobile App Logging into the Mobile App
- Reimbursement Client Creates Reimbursement Entry FI Mode Only
- What devices, operating systems (OS), and web browsers does DCI support?