Mobile App - Client - Dashboard & Menu Navigation

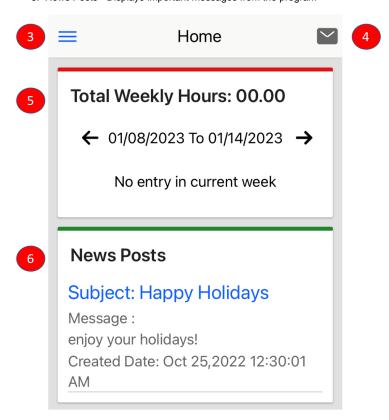
Description: In this topic, the client will learn how to navigate the DCI mobile app dashboard and menu.

Role Required: Client

Permission Required: N/A

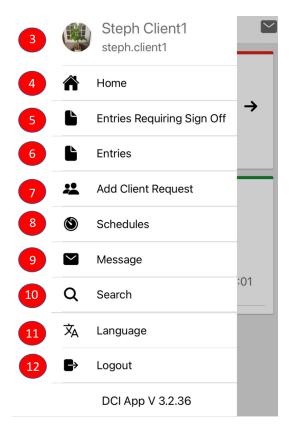
Dashboard

- 1. Log in to the DCI mobile app
- 2. Arrive at the dashboard (pictured below). To navigate within the app, use your fingers to scroll and click.
- 3. Menu Click the three horizontal lines icon to open the menu options (see details below for each menu item)
- 4. Messaging Module Click the envelope icon to access the DCI messaging module. Message certain members of your program or receive system-generated messages and notifications. For more information on the messaging module, please visit the Help Center.
- 5. Total Hours Gauge Displays a breakdown of the hours of service received in a week. Use the arrows to navigate between weeks
- 6. News Posts Displays important messages from the program



Menu

- 1. Log in to the DCI mobile app
- 2. Click the three horizontal lines icon in the upper left-hand corner to open the menu flyout options
- 3. Profile Click to view the client image or signature. Select the Action button to add an image or signature.
- 4. Home Click to return to the dashboard
- 5. Entries Requiring Sign Off Click to review and approve or reject time entries requiring client sign off
- 6. Entries Click to access all of the time entries for services received
- 7. Add Client Request– Click to request service. Only active if the scheduling module is enabled for the program.
- 8. Schedules Click to access client schedule. Only active if the scheduling module is enabled for the program.
- 9. Message Click to open the messaging module
- 10. Search -Click to search for specific messages or entries
- 11. Language- Click to select a preferred language. Only active if multi-lingual is enabled for the program.
- 12. Logout Click to log out and return to the login page
 - a. Please Note: App users are automatically logged out after a certain period of time (determined by the organization)



Related articles

- Authorizations OverviewCase Workers Guide
- Authorization Remaining Balances as Time in the Mobile App
- Mobile App Logging into the Mobile App
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