## Why is the "No Active Authorization Error" alert showing on my punch entry?

- If you are attempting to save a punch entry and receive the error message, "There is no active authorization for this account. Please contact your supervisor."
  - The service has expired OR
  - No authorization has been created for the client for the particular service
- Please contact your supervisor or employer for assistance

## Related articles

- Business Rule List
- Authorizations Overview
- System Set-Up Admin Guide
- Status Quick Reference
- Where does the bill rate on a billing entry come from?