

When does the DCI session expire and log the user out?

- Prior to a session expiring and logging the user out, an alert window will open stating "Need More Time? Your session is about to expire. You will be automatically signed out. To continue your session, select Stay Signed In." The user can select the Stay Signed In button or Sign Out button.
- If the user does not acknowledge the alert prior to the session expiration time, the system will automatically log the user out of their DCI session after a period of time (per organization settings) due to inactivity.
- After automatic log out, the user's screen will change to the login screen.
- The alert, "Your session has expired" will appear on the login screen
- Log back into DCI to restart the session

Related articles

- [Authentication Guide](#)
- [What are the requirements for the answer to the security question?](#)
- [How do I view my profile details?](#)
- [How do I get an email address for my user profile?](#)
- [Change Login Information - Video](#)