View Notifications

Description: In this topic, the user will learn how to view notifications. Notifications are system generated and inform the user of system events (i.e., a punch was approved or rejected). Notifications are set up by the system administrator and are sent to the user's email and/or as a text to the user's mobile number.

*Please note: To set up your notification contact information, please see the Set Up Notifications article.

Role Required: Employee (base user)

Permission Required: N/A

View Notification via Email or Text

- 1. Click the link in the email or text to view the notification
- 2. Log in to DCI with personal profile
- 3. The link will directly open the notification message details page

View Notifications via DCI Web Portal or Mobile App

- 1. Log in to personal profile
- 2. View the Envelope icon
 - a. Web Portal Located on the main menu
 - b. Mobile App Located in the upper right-hand corner
- 3. A red circle with a number will appear over the Envelope icon to indicate there are notifications
- 4. Select the Envelope icon
- a. For the web portal select See All Messages
- 5. The message inbox will open. Select the notification or message to view it.

Related articles

- Message Templates Admin Guide
- Messaging Overview Video
- Resend Notification
- Set Up Notifications
- View Notifications