

Mobile App - Client - Pin or Password Attestation (*EVV)

Description: In this topic, the user will learn how to enter a pin or password as client attestation for EVV mobile app punches.

Role Required: Client, Guardian

Permission Required: N/A

Client Pin or Password Attestation (*EVV)

1. The employee clicks **Client PIN or Password** and hands the mobile device to the client
2. The client or authorized representative enters the **PIN** or **Password**
3. The client or authorized representative clicks **Submit**
 - a. Please note: If the pin or password is entered incorrectly too many times, the pin or password option becomes unavailable for this clock in or out and another verification method must be selected. The number of times a pin or password can be entered incorrectly is set by the organization. The pin or password option will be available again for the next shift.
4. The client or authorized representative clicks **Confirm** to validate the pin or password and hands the mobile device back to the employee

Related articles

- [Authorizations - Overview](#)
- [What are the password requirements in DCI?](#)
- [Change Password](#)
- [Authentication Guide](#)
- [Password Reset](#)