

Create Hourly Services Schedule - Video

Description: Hourly Services Schedules are made per client. The Client Schedule Builder is designed to prevent scheduling over authorization, outside of authorization dates, and over the daily or weekly max.

Role Required: Super User, Supervisor

Permission Required: N/A

Create New Hourly Services Schedule for a Client

1. Log in to personal profile
2. Click **Scheduling** on the main menu
3. Click **Clients** on the submenu
4. Search for the client by using the filters and click **Search**
5. Click anywhere in the client row to open the Clients Details page
6. To create a new schedule, use the calendar or arrow icons to go to the desired week or click the **Actions** button, then click **New Schedule** to display the next blank week's schedule.
 - a. To use the same schedule as the previous week click the **Copy** icon
 - i. Select **the week** to copy from the drop-down and click **Ok**
 - ii. Click **Yes** to confirm
 - b. To create a new schedule shift, click the **Blank Cell** on the day to create a shift to open the Schedule form wizard.
 - i. Complete the Schedule form wizard
 - ii. Client Name: Prefilled with Client Name
 - iii. Service Code: Prefilled based on the service code row the blank cell was selected
 - iv. EVV Location
 - v. Day
 - vi. Start time
 - vii. End time
 - viii. Employee: Start typing the employee's name and then select the employee (only employees with an active service account with this client and service code will appear)
 - ix. Note - Optional
 - x. Critical: Checkbox if you want the shift to be marked as critical
 - xi. Reminder: Enter the numeric value (minutes, hours, days, or weeks)
 - xii. Reminder Type: Select Minutes, Hours, Days, or Weeks from the drop-down
7. Click **Schedule**
 - a. Shifts cannot be saved if the employee is already scheduled for a shift
 - b. Shifts cannot be scheduled if the authorization has expired
 - c. To see an employee's full schedule, click **Scheduling** on the main menu and click **Employees** on the submenu
8. Click **Save** to confirm
9. Repeat until the schedule is complete for all services.
 - a. Copy entries by dragging and dropping to a new cell and update the schedule form wizard as necessary
10. Click **Publish**
11. Review exceptions and make changes as needed
12. Click **Publish** on the review exceptions window

View Hourly Services Schedule for Clients

1. Log in to personal profile
2. Click **Scheduling** on the main menu
3. Click **Clients** on the submenu
4. Search for the client by using the filters and click **Search**
5. Click anywhere in the client row to open the Clients Details page
6. View the client's current weekly schedule on the Clients Detail Page
 - a. The dates are listed across the top of the schedule
 - b. Each active funding account is listed in the far left column. Use the scroll bar to see all accounts.
7. There are several numbers listed on each service code. Hover over each number to find out what it represents.
 - a. The first number is consumed weekly hours. This is the total of all pending and approved punches for the service code for the week.
 - b. The second number is scheduled hours. This is the total hours of saved shifts for the week.
 - c. The third and fourth numbers are the maximum available daily hours and weekly hours. These are both set on the authorization. A warning will appear if attempting to schedule over the maximum available daily or weekly hours.
 - d. Hover over the i icon to see more authorization details, including the authorization end date and the remaining balance. Schedule entries cannot be created beyond the authorization end date or exceed the remaining balance of the authorization.
8. The default view is a weekly view. To view an hourly view of one day, click Day or Today to go to today's schedule. To return to the Week view, click Week.
9. Easily navigate to other weeks by using the arrows or the calendar icon.
10. Several tools are available to quickly make changes to the schedule.
 - a. Click the **Trash** icon to clear the current schedule
 - i. Click the **Copy** icon to copy the schedule from the previous week
11. Click the **Printer** icon to print the schedule
12. Right-click on any schedule entry and select:
 - a. **View:** To view details
 - b. **Edit:** To edit the entry
 - c. **Delete:** To delete the entry

Click the video below to launch the video player in a new tab.

The screenshot shows a software interface for scheduling. At the top, there are tabs for 'SCHEDULING' and 'REPORTS'. Below the tabs, there's a header with 'Attachments' and a user profile for 'bruce.wayne'. The main area displays a weekly calendar grid from Sunday 20 to Friday 25. Each day has a header row and several time slots. A specific slot on Tuesday 21, from 12:00 PM to 4:00 PM, is highlighted with a blue box and contains the text '12:00 PM - 4:00 PM 4 Batman Hourly'. A large blue play button icon is overlaid on this highlighted slot. The interface includes a toolbar with buttons for 'Today', 'Day', 'Week', and other scheduling controls. A legend at the top right indicates 'Scheduled Shifts' (blue square) and 'Offered Shifts' (yellow square). At the bottom of the screen, there is a video player bar with a play button, a timestamp '8:08', and other video control icons.

Related articles

- [Group Service - Supervisor Guide](#)
- [Schedule Comparison and Setting Schedule Deviation](#)
- [Client Request for Services - Video](#)
- [Change Login Information - Video](#)
- [Authorization Check - Video](#)