

August 2023 Communication - DCI Mobile App Minimum iOS Operating System Version Update

The DCI mobile app will be updating the minimum required operating system for iOS. This change will take effect on **Monday, September 18, 2023**. Please note that if the user's operating system does not meet the minimum operating system requirements for the DCI mobile app when the change takes effect on **Monday, September 18, 2023**, the user will not be able to update the DCI mobile app. The DCI mobile app update will be forced on **Tuesday, September 19, 2023**, at which point users on an unsupported OS will no longer be able to use the DCI mobile app.

Changes to the minimum required operating system for iOS are required for the DCI mobile app to function as expected and to keep up-to-date with the minimum operating system versions which Apple will support.

Please communicate the minimum requirements of the Apple (iOS) operating system for the DCI mobile app to your organization.

****Previously:***

- Apple
 - Operating System: iOS version 13.0 or later

****New:***

- Apple
 - Operating System: iOS version 14.0 or later

DCI Resource:

- [What devices, operating systems \(OS\), and web browsers does DCI support?](#)

External Resource:

This resource is not maintained by DCI, but may be helpful when updating your mobile device operating system:

- [Check and update iOS version on iPhone](#)

For questions, please [submit a DCI support ticket](#). Thank you for being a valued DCI customer!

Related articles

- [What devices, operating systems \(OS\), and web browsers does DCI support?](#)
- [Mobile App - Download App](#)
- [September 2023 Release Notes](#)
- [August 2023 Release Notes](#)
- [August 2023 Communication - DCI Mobile App Minimum iOS Operating System Version Update](#)