What devices, operating systems (OS), and web browsers does DCI support?

This article will assist the user in determining if their device, operating system (OS), and default browser are supported by DCI. Please contact a supervisor or employer with any questions.

*Please note: DCI strives to test every operating system (OS), device, and browser combination but cannot verify that all variations are compatible with the mobile app, nor can DCI publish a compatibility list due to the sheer number of devices on the market. Please update the browser and operating system (OS) to the latest version to ensure optimal performance.

Devices & Operating Systems (OS)

Apple

- OS: iOS version 14.0 or later

    - Devices:

        - iPhone 6s or 6s Plus or later device

        - iPhone SE

        - iPod touch (7th generation)

Android

- OS: Android version 8.0 or later

- Devices:

    - 4.6" screen or larger

    - Due to the wide range of Android devices, we are unable to provide a device list and cannot commit to the app being compatible with every device.

Web Browsers

- Google Chrome (DCI Preferred)

- Firefox

- Edge

- Safari

*Please note: When using the DCI Web Portal or the Mobile Web, only the browser requirements must be met. No additional hardware or software is required.

Related articles

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