July 2022 Release Notes

Hello DCI Users.

The DCI maintenance release for the web portal will occur on the morning of Thursday, July 21, 2022. The DCI maintenance release for the mobile app will require a mobile app update available as early as Monday, July 25, 2022 and all users will be forced to update their mobile app as early as Tuesday, July 26, 2022.

This release includes:

• A web portal design enhancement that creates a wide view and expands your workspace allowing more information to be displayed by removing the extra white canvas bordering on the left and right.

Web Portal Session Expiring Alert

- In the web portal prior to the user's session expiring, an alert window will display.
- The alert will state "Need More Time? Your session is about to expire. You will be automatically signed out. To continue your session, select Stay Signed In." The user can select the Stay Signed In button or Sign Out button.
- View the FAQ article, When does the DCI session expire and log the user out?, for additional information.

Manage Super Users

· Manage your organization's Super Users by adding or removing users access. View the article Manage Super Users for additional information.

Security Questions

- In the web portal and the mobile app if the security question answer is found on the commonly used password list, an alert will now be displayed.
- . The answer being listed on the commonly used password list, will not prohibit the user from using and saving their security question.
- The user can choose to either select the checkbox stating "Use this answer anyway" or they can change the response answer.
- View the article What are the requirements for the answers to the security questions? or Authentication Guide for additional information.

News Posts

- Preferred language is now available for News Posts in the web portal and the mobile app, view the article News Posts Admin Guide for additional information.
- Please note: New and active news posts will need to be created or edited with preferred languages used within your organization to be displayed
 via the splash screen or dashboard. Users with a preferred language selected for their profile will only be able to view the news post on the splash
 screen and dashboard if it is created in their preferred language, i.e., if the users preferred language is Spanish, the news posts will need to be
 created or edited (active news posts) in the Spanish subject and message for the user to view the splash screen or dashboard.
- Also, view these articles on Preferred Language and Preferred Language Setting for Client or Employee.

This release will require the DCI web portal to be unavailable for all users on Thursday, July 21, 2022 from 1:30 AM to 3:30 AM EST (2 hours). We apologize for any inconvenience this causes.

Related articles

- Authentication Guide
- Change Security Question
- What are the requirements for the answer to the security question?
- News Posts Admin
- Manage Super Users