

# Phone Carrier and Phone Type - Custom Fields

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**Description:** In this topic, the user will learn about the custom fields Phone Type and Phone Carrier. These fields are for organizations that add EVV locations. If enabled, Phone Type and Phone Carrier may be selected when creating a program or profile with an EVV location, or they may be added to an existing program or profile.

**Role Required:** Super User

**Permission Required:** N/A

## Create Phone Carrier

1. Log in to profile
2. Select **Settings** from the main menu
3. Select **Custom Drop Down** from the submenu
4. Click **Actions**
5. Select **Add New Custom Drop Down Item** from the drop-down menu
6. Complete the Add New Custom Drop Down Item form wizard
  - a. Item Type: Select Phone Carrier
  - b. Item Name: Create phone carrier name (i.e., Verizon, ATT)
  - c. Item Status: Choose Active or Inactive
7. Click **Save** and **Yes** to confirm
8. Repeat as needed

## Create Phone Type

1. Log in to profile
2. Select **Settings** from the main menu
3. Select **Custom Drop Down** from the submenu
4. Click **Actions**
5. Select **Add New Custom Drop Down Item** from the drop-down menu
6. Complete the Add New Custom Drop Down Item form wizard
  - a. Item Type: Select Phone Type
  - b. Item Name: Create phone type name (i.e., landline, mobile)
  - c. Item Status: Choose Active or Inactive
7. Click **Save** and **Yes** to confirm
8. Repeat as needed

## Related articles

- [Why is the phone's battery draining after installing the DCI mobile app?](#)
- [When adding EVV locations received alert, "Google could not locate this address". How do I add it?](#)
- [Phone EVV Punch - Multilingual](#)
- [Phone EVV Punch](#)
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