Mobile App - Download App

Description: In this topic, the user will learn how to download the DCI mobile app. The DCI Mobile EVV app is a free application that is available in both the Apple App Store and Google Play Store. It does not take up much room on a smart device.

Role Required: Employee (base user)

Permission Required: N/A

To use the DCI Mobile App the user must:

- Have a smart device (phone or tablet)
- Have a smart device that runs Android version 8.0 or later or Apple iOS version 13 or later operating systems, or the device will not be compatible. See What Devices, Operating Systems (OS) and Web Browsers Does DCI Support? for more detailed information.
    - Device operating system information can be found in the system settings
- Have internet access or mobile data available
    - The DCI mobile app does work in areas of low or no network availability using Offline Mode. This is an instance-level setting. If offline mode is enabled, the device must be connected to the internet at initial login to first register the device. Unregistered devices cannot use offline mode.

Download the Mobile App

1. Open the Apple App store or Google Play store on the smart device and enter **DCI Mobile EVV** into the Search bar
    a. Please note: There are multiple DCI application options. Make sure to choose the right one for the program. Contact a supervisor or employer with questions.
2. Click on **DCI Mobile EVV** from the list of available apps
3. Click **Get** or **Install**
4. After installation, click **Open** to launch the app.
    a. A shortcut will be placed on the desktop

Before Initial Log In

- The Username and Password will be provided by the organization
- The organization will also provide a System Identifier, which is a code that connects the user to the organization's instance of DCI.
- See Help Center article Mobile App - Logging into the Mobile App to log in

Related articles

- Authorization Remaining Balances as Time in the Mobile App
- Mobile App - Logging into the Mobile App
- What devices, operating systems (OS), and web browsers does DCI support?
- Mobile App - Download App
- Attestation (*EVV) Workflow for Clients and Guardians